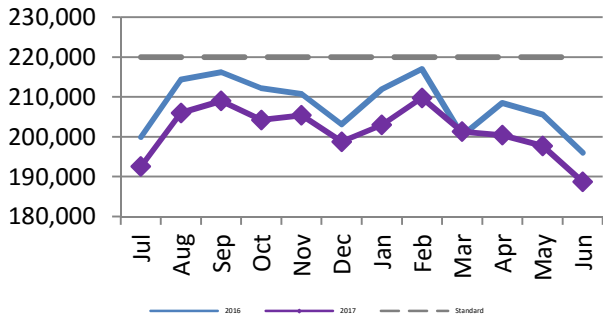


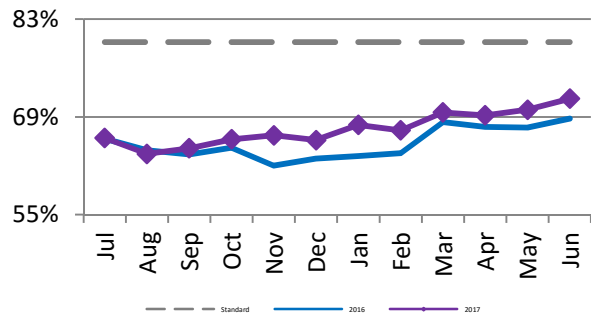
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending June 2017
 Based on Preliminary Financials

Key Performance Indicators (KPI)	June 2017	June 2016	Percent Change	12 Months FY2017	12 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,072,126	5,241,795	-3.24%	64,505,666	66,857,810	-3.52%	
Average Weekday Ridership	188,692	196,007	-3.73%	201,394	207,992	-3.17%	220,000
Percent of Trips On Time	71.8%	68.9%	2.9%	67.43%	65.33%	2.10%	80%
Bus Availability	87.2%	89.1%	-1.9%	87.9%	89.6%	-1.75%	90%
Bus Miles/Major Collisions	138,289	148,176	-6.67%	228,972	169,561	35.04%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.07	2.88	-28.13%	3.00
Bus Miles/Mechanical Road Calls	10,830	9,716	11.46%	9,521	10,935	-12.93%	10,000
Spare Ratio	20.00%	18.71%	1.29%	21.89%	18.09%	3.80%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.33%	99.03%	0.30%	99.20%	99.33%	-0.13%	100%
Cost per Hour	\$122.98	\$123.20	-0.18%	\$123.73	\$122.46	1.04%	\$120
Cost per Trip	\$3.15	\$2.98	5.70%	\$2.98	\$2.82	5.64%	\$2.50
Cost per Mile	\$8.89	\$8.79	1.16%	\$8.86	\$8.74	1.40%	
Farebox Recovery	25.33%	27.21%	-1.88%	26.93%	28.39%	-1.46%	30%
Trips per Hour	39.01	41.31	-5.56%	41.58	43.47	-4.34%	48
Trips per Mile	2.82	2.95	-4.29%	2.98	3.10	-4.01%	
Passenger Miles per Revenue Hour	213.28	230.54	-7.49%	222.27	235.45	-5.60%	250
Average System Speed	12.76	12.92	-1.25%	12.88	12.95	-0.53%	
Percent Complete in 30 Days (Customer)	99.68%	99.60%	0.1%	98.71%	97.75%	1.0%	
Complaint Rate (Complaints per 100,000 trips)	9.60	10.23	-6.10%	9.93	11.06	-10.24%	10

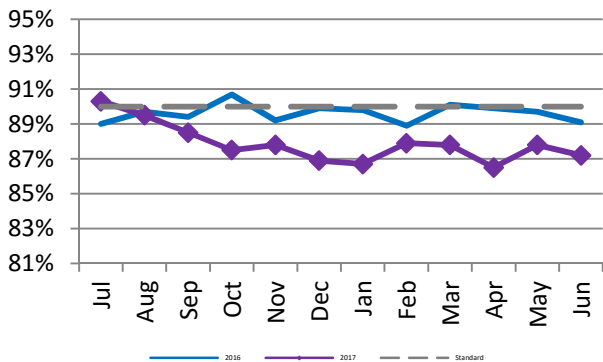
TheBUS
 Average Weekday Ridership



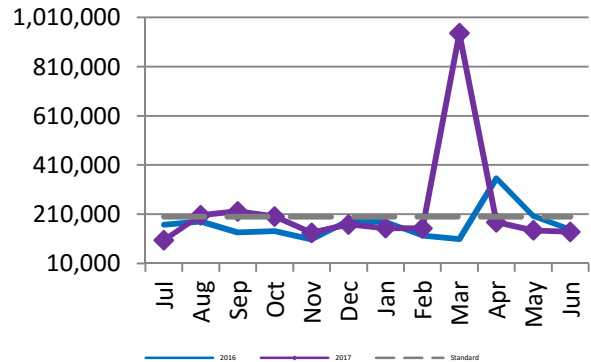
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



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